

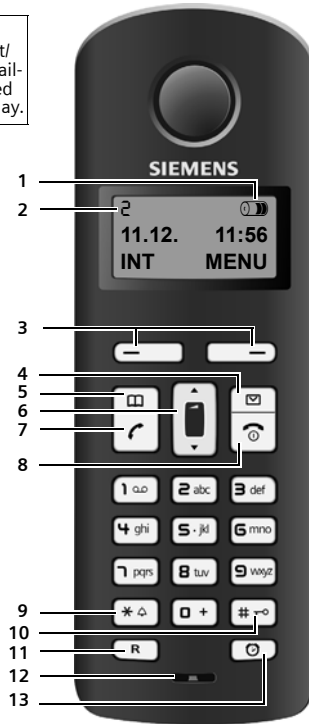
Gigaset AL140/AL145

Handset

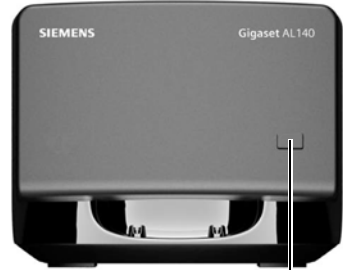
Please note:

New messages in the calls list/answer machine (network mailbox) list (page 5) are indicated by a flashing icon in the display.

- 1 Charge status of the battery pack
- 2 Internal number of the handset
- 3 Display keys
- 4 Message key
- 5 Directory key
- 6 Control key
- 7 Talk key
- 8 End call and On/Off key
- 9 Ringer on/off (press and hold in idle status)
- 10 Keypad lock on/off (press and hold)
- 11 Recall key
 - Confer (flash)
 - Dialling pause (press and hold)
- 12 Microphone
- 13 Alarm clock key



Base station



Registration/paging key (page 6)

Display keys:

Pressing the keys launches whichever function that appears above them in the display.

Display icon	Function when pressed
INT	Call all registered handsets.
MENU	Open main/submenu (see Menu tree, page 10).
↶	Go back one menu level.
⬆	Scroll up/down or adjust volume with .
↷	Move cursor to left/right with .
⌫	Backspace deletes one character at a time.
OK	Confirm menu function or save entry.

Safety precautions



Read this user guide and the safety precautions carefully before use. Explain their contents and the potential hazards associated with using the telephone to your children.



Only use **the mains unit supplied**.



Only use the **approved, rechargeable battery pack**, never a conventional (non-rechargeable) battery pack, as this could result in significant health risks and personal injury. Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, which you can find out about by contacting your local authority or the dealer you purchased the product from.



The operation of medical appliances may be affected. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery.



Do not hold the rear of the handset to your ear when it is ringing. Otherwise you risk serious and permanent damage to your hearing. The handset may cause an unpleasant humming noise in hearing aids.



Do not install the phone in a bathroom or shower room. The handset and base station are not splashproof.



Do not use your phone in environments with a potential explosion hazard, e.g. paint shops.



If you give your Gigaset to someone else, make sure you also give them the user guide.



Please remove faulty base stations from use or have them repaired by Siemens Service, as they could interfere with other wireless services.



All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.

If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

Emergency numbers cannot be dialled if the keypad lock (page 1) is activated!

Not all of the functions described in this user guide are available in all countries.

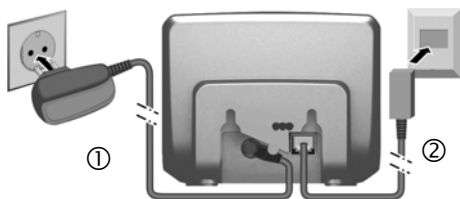
ECO DECT

ECO DECT reduces power consumption by using an energy efficient power supply and also reduces the transmission power of the base station.

The transmission power of the base station is reduced when just one handset is registered to the base station and the handset is in the base station. Your handset also reduces the transmission power depending on the distance to the base station.

Setting up the telephone for use

Step 1: Connecting the base station



First connect the mains unit (230 V) to power cord ① and **then** connect the phone jack to phone cord ②, as shown above. Place the cords in the cord recesses. The two cords must be **plugged in at all times**.

◆ Only use **the mains unit supplied** and the **phone cords supplied**.

◆ If you ever purchase another phone cord from a store, ensure that the phone conductors are correctly connected: 3-4 connection of the telephone conductors/EURO CTR37.

◆ You can also mount the base station on the wall.

Step 2: Setting up the handset

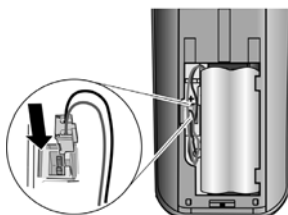
Please note:

The display is protected by a plastic film. Please remove the protective film!

Fitting the battery pack

- ◆ Place the battery leads in the lead guides so that the battery cover cannot catch on leads and damage them when it is closed.
- ◆ Use only the rechargeable **battery pack** recommended by Siemens (page 8), i.e. never use a conventional (non-rechargeable) battery pack as this could result in significant health risks and personal injury. For example, the battery pack could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.
- ◆ Never use non-Siemens battery chargers as this could damage the battery pack.
- ◆ Only place the handset in the charging cradle that is intended for it.

- ◆ Insert the plug into the socket as shown in the enlarged view.
- ◆ Insert the battery pack.
- ◆ Place the leads in the lead guides.



Closing the battery cover

Place the cover on the battery compartment as shown in the diagram, then push it up until it clicks into position.



Opening the battery cover

Press down on the battery cover below its upper end and slide the cover down.

Step 3: Registering the handset to the base station and charging the battery pack

Precondition: The handset must not already be registered to a base station.

The handset is **automatically** registered to the Gigaset A140/AL145 base station. Place the handset in the charging cradle of the base station with its **display facing forward**. You will hear a confirmation tone. Leave the handset in the base station until it is registered.

Automatic registration can take up to 5 minutes. While this is happening, **Registering** flashes in the screen. The handset is assigned the lowest unassigned internal number (1–4). If several handsets are registered on the base station, the internal number is shown in the top left of the display after registration, e.g. **2**. If the internal numbers 1 to 4 have already been assigned (four handsets have already been registered), handset number four is deregistered and overwritten.

Please note:

If you have acquired additional handsets in this Gigaset family or other Gigaset handsets, **each** handset must be registered to your base station in order for them to work properly, see also page 6!

Charging the battery pack

To charge the battery pack, leave the handset in the base station for approx. 7 hours. The battery pack is now fully charged. The charge status of the battery pack is only correctly displayed after uninterrupted charging/discharging. Therefore you should not interrupt the charging process.

Charging is electronically controlled to prevent overcharging. The battery pack heats up during charging. This is normal and not dangerous. After a time its charge capacity will decrease for technical reasons.

You must set the date and time to ensure that the times of calls are logged correctly (see Menu tree page 10).

Once the phone is registered and the time set, the idle display looks as shown on page 1.

If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers", page 9) or contact our customer service department (page 12).



Making calls

Making external calls and ending calls


External calls are calls using the public telephone network.



(Enter the phone number) →  .

The number is dialled. (Or you can **first** press and **hold**  [dial tone] and then enter the number.) During the call you can adjust the earpiece volume using .


End the call/cancel dialling:

Press the end call key .

You can automatically insert a network provider dialling code before any phone number (see "Preselection" Menu tree, page 10).

Accepting a call

The handset indicates an incoming call by ringing and by a display on the screen.

Press the talk key  to answer the call.


When **Auto Answer** is activated (see Menu tree, page 10), simply remove the handset from the base station/charging cradle.

Calling Line Identification

When you get a call, the caller's number will be displayed on your handset; the caller's name will be displayed if it is stored in the directory.

Preconditions:

- 1 You have asked your network provider for the caller's number (CLIP) to be displayed on your handset screen.
- 2 The caller has asked the network provider for his number to be identified (CLI).

«» appears in the display if you have not requested Calling Line Identification, **Withheld** appears if the caller has withheld CLI, and **Unavailable** appears if CLI has not been requested.

Operating the handset

Activating/deactivating the handset

Press and **hold** the end call key .

If you place a deactivated handset in the base station or charging cradle, it will automatically activate.

Using the directory and lists

Directory

To open the directory: press .



You can save up to 40 phone numbers (max. 32 digits) with corresponding names (max. 14 characters).

Please note:

You can assign a number from the directory to a key for quick dialling (page 4).



Saving the first number in the directory

 → **New Entry?** → **OK**


	Enter number and press OK .
	Enter name and press OK .



Storing a number in the directory

 → **MENU** → **New Entry** → **OK**

	Enter number and press OK .
	Enter name and press OK .

Selecting a directory entry



Open the directory with . You have the following options:


- ◆ Use  to scroll to the entry until the required name is selected.
- ◆ Enter the first character of the name or scroll to the entry with , if required.

Dialling with the directory

 →  (select entry) → 

Using other functions

 →  (select entry) → **MENU**

The following functions can be selected with .

New Entry	Store new number.
Show Number	Display the phone number.
Use Number	Edit or add to a saved number. Then dial or use other functions with MENU .
Edit Entry	Edit selected entry.
Delete Entry	Delete selected entry.
Send Entry	Send a single entry to another handset (page 4).
Delete List	Delete all directory entries.

Send List	Send the complete list to another handset (page 4).
Shortcut	For quick dial, assign the current entry to a key.




Using quick dial keys

Press and **hold** the required quick dial key.

Sending the directory to another handset

Preconditions:




- ◆ The sending and receiving handsets must both be registered to the same base station.
- ◆ The other handset and the base station can send and receive directory entries.

 →  (select entry) → **MENU** → **Send Entry / Send List** → **OK** →  (enter the internal number of the receiving handset) → **OK**



Last number redial list

This list contains the ten last dialled numbers.

Dialling from the last number redial list

	Press the key briefly .
	Select entry.
	Press the talk key again. The number is dialled.

Managing entries in the last number redial list


	Press the key briefly .
	Select entry.
MENU	Press the display key.

You can select the following settings:

Use Number	(as in the directory, page 4)
Copy to Dir.	Copy an entry to the directory
Delete Entry	(as in the directory, page 4)
Delete List	(as in the directory, page 4)

Calls list/ answer machine (network mailbox) list

An advisory tone sounds and the display flashes as soon as a **new entry** appears on the calls list/ answer machine list (see page 1). A message appears in the display.

When you press the  key, all the lists are displayed. If only one list contains new messages, this will be opened automatically.

Please note:

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been made (depending on your network provider).

Calls list

Precondition: CLIP (page 3)

The numbers of the last 20 outgoing calls are saved. Multiple calls from the same number are only saved once (the last call).


The calls list is displayed as follows:

CallsList 01+02

Number of new entries + number of old, read entries


Opening the calls list

 → **CallsList 01+02** → **OK**

Select entry with . The last incoming call is displayed in the **calls list**.




Using other functions

 (Select entry) → **MENU**

The following functions can be selected with :

Delete Entry	Delete current entry.
Copy to Dir.	Copy an entry to the directory.
Date/Time	Call date and time (if set).
Status	New Call: new missed call. Old Call: entry already read. Answ.: call taken.
Delete List	Warning! All old and new entries will be deleted.

Calling back a caller from the list

 → **CallsList 01+02** → **OK** →  (select entry)
→ 

Additional functions for devices with answer machines

Answer machine list

You can use the answer machine list to listen to the messages that are on the answer machine.

The answer machine list is displayed as follows:

VoiceMail 01+02


Number of new messages + number of old, played back messages


Opening the answer machine list

 → **VoiceMail 01+02** → **OK**

Playback begins

Using other functions

 (Select entry) → **MENU**

The following functions can be selected with :

Continue	Resume paused playback (see page 6).
Volume	Set the volume.
Copy to Dir.	Copy an entry to the directory.
Delete all old	Delete all old messages.


Automatic network provider code (preselection)

See Menu tree, page 10.

Operating the answer machine (AL145)

The answer machine is operated from the handset (see Menu tree, page 11).



Activating/deactivating the answer machine

The  icon appears in the display.

The telephone is supplied with a pre-recorded announcement. This pre-recorded announcement is used if no personal announcement is available. If the memory is full the answer machine switches itself off automatically. It activates again automatically when you delete old messages.

Recording your own announcement

See Menu tree, page 11.

You hear the ready tone (short tone). Now speak your announcement (at least 3 sec.). Press **OK** to confirm or press  or  to reject your recording. After recording, the announcement is played back for you to check.

Please note:

Recording ends automatically when the max. recording time of 170 seconds is reached or if there is a break in speaking of more than 2 seconds.

Playing back or deleting announcements

See Menu tree, page 11.

Playing/deleting messages





Playback begins with the first new message.

Playing back old messages


See answer machine list, page 5.

Stopping and controlling playback

During message playback:

2	Stop playback: Press 2 again to resume.
	Go to the start of the current message.
2 x 	To the previous message.
	Skip to the next message.
2 x 	To the next message but one.

Deleting individual messages


While playback is paused, press the  display key.

Deleting all old messages

During playback or pause:

MENU → Delete all old → OK (Confirm the security prompt)

Picking up a call from the answer machine

You can still accept a call while the answer machine is recording it by pressing . Recording stops and you can speak to the caller.

Setting up the answer machine

The answer machine has already been preset at the factory. Make individual settings using the handset.

Setting call acceptance

You can set when you want the answer machine to accept a call.

Select **MENU → Voice Mail → OK → Ring Delay → OK → Immediately / 10 sec / 20 sec / 30 sec / Auto → OK** (✓ = on)

Setting the recording time

See Menu tree, page 11.

Assigning key 1 for quick dial to the answer machine (network mailbox)

Simply press and hold key **1** on the handset and you will be connected directly to the answer machine (network mailbox).

See Menu tree, page 11.

Registering additional handsets

You can register up to four handsets on your base station (Gigaset AL14H recommended).

Please note:

Each additional handset must be registered on the base station in order for it to work properly!

For automatic registration of handsets to Gigaset AL140/AL145, see page 3.

Manual registration of handsets to Gigaset AL140/AL145

1. On the handset: **MENU → Settings → OK → Handset → OK → Register HS →** Enter the system PIN of the base station (default is 0000) **→ OK**.


Registering flashes in the display.

2. On the base station: within **60 sec.** of entering the system PIN, press and hold the registration/paging key (page 1) (min. 1 sec.). Registration takes approx. 1 minute.

Locating a handset ("paging")

You can locate your handset using the base station.


- ◆ **Briefly** press the registration/paging key on the base station (page 1).
- ◆ All handsets will ring simultaneously ("paging"), even if the ringer tones are deactivated.

End paging: briefly press the register/paging key on the base station (page 1) or the talk key  on a handset.

Using several handsets




Making internal calls

Internal calls are free calls to other handsets that are registered to the same base station.

Press the **INT** display key. All handsets are called. When an internal participant answers you can speak to them. To end the call, press .

Internal consultation call/connecting a call

You are in conversation with an **external** participant. Press the **INT** display key. All handsets are called. The external participant hears the hold music.

- ◆ **Before** the internal participant has answered, press the end call key ; the call is diverted to the participant who answers the call.
- ◆ **After** the internal participant has answered, you can talk to him. Press the end call key ; the call is diverted, **or** press the display key ; you are reconnected to the external participant.

Listening in to an external call


You are conducting an external call. An internal participant can listen in on this call and take part in the conversation. All the participants are made aware of the "listening in" by a signal tone.


Precondition: The **Listening in** function must be activated.


Activating/deactivating internal listening in

MENU → **Settings** → **OK** → **Base** → **OK**
→ **Listening in** → **OK** (✓ = on)

Internal listening in

You want to listen in to an existing external call. Press and **hold** the talk key . You are linked into the call. All participants hear a signal tone.

To end: press the end call key . All participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.


Setting the handset

Changing the display language

MENU → **Settings** → **OK** → **Handset** → **OK**
→ **Language** → **OK** → select the language
→ **OK**

The current language is indicated by ✓.


If you accidentally choose a language you do not understand:

MENU → **3 2 1** (press the keys one after the other)
Select the correct language with  and press **OK**.

Setting the alarm clock

Activating/deactivating the alarm clock

MENU → **Alarm Clock** → **OK** → **Activation**
→ **OK** (✓ = on)

Or: Press the alarm clock key .

When the alarm clock rings, press any key to switch it off for 24 hours.

Setting the wake-up time.


MENU → **Alarm Clock** → **OK** → **Wake-up time**
→ **OK**

Enter the wake-up time in hours and minutes, then press **OK**.

Resetting the handset

You can reset any individual settings and changes that you have made. Entries in the directory, the calls list and the handset's registration on the base station will be retained.

MENU → **Settings** → **OK** → **Handset** → **OK**
→ **Reset Handset** → **OK**

Cancel the reset with .

Setting the base station

The base station settings are carried out using a registered handset.

For details on how to set the system PIN on the base station, see the Menu tree, page 10.

Restoring the base station to the factory settings

When the settings are restored all handsets are deregistered. The individual settings are reset. Only the date and time are retained.

MENU → Settings → OK → Base → OK → Base Reset → OK

If you have forgotten your system PIN you can reset the base station to the original code **0000**:

Disconnect the power cord from the base station. Hold down the registration/paging key (page 1) on the base station while reconnecting the power cable to the base station. Release the key after a while. The base station has now been reset and the system PIN **0000** set.

Operating the base station on the PABX

The following settings are only necessary when your PABX requires them, see the PABX user guide.


Changing the dialling mode

MENU → 3 3 9 1 1 → The number for the set dialling mode flashes: **0** = touch tone dialling (DTMF); **1** = dial pulsing (DP) → enter number → **OK**.

Setting recall

MENU → 3 3 9 1 2 → The number for the current flashing time flashes: **0** = 80 ms; **1** = 100 ms; **2** = 120 ms; **3** = 400 ms; **4** = 250 ms; **5** = 300 ms; **6** = 600 ms; **7** = 800 ms → enter number → **OK**.

Changing pause after line seizure

You can set the length of the pause inserted between pressing the talk key  and sending the phone number.

MENU → 3 3 9 1 9 → The number for the current pause length flashes: **1** = 1 sec.; **2** = 3 sec.; **3** = 7 sec. → enter number → **OK**.



Changing the pause after the recall key

MENU → 3 3 9 1 4 → The number for the current pause length flashes: **1** = 800 ms; **2** = 1600 ms; **3** = 3200 ms → enter number → **OK**.

Appendix

Entering special characters

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x
1			1	£	\$	¥	□							
2	a	b	c	2	ä	á	à	â	ã	ç				
3	d	e	f	3	ë	é	è	ê						
4	g	h	i	4	ï	í	ì	î						
5	j	k	l	5										
6	m	n	o	6	ö	ñ	ó	ò	ô	õ				
7	p	q	r	s	7	ß								
8	t	u	v	8	ü	ú	ù	û						
9	w	x	y	9	ÿ	ý	æ	ø	å					
0	.	,	?	!	0	+	-	:	;	'	"	'	;	_
*△	*	/	()	<	=	>	%						
#📞	Abc 123	Abc 123	#	@	\	&	§							

1) Space

2) Line break

Specifications

Recommended battery pack

(Valid at the time of going to press)

Nickel-metal-hydride (NiMH):

AL14H handset: V30145-K1310-X383

The handset is supplied with the recommended battery pack.

Base station power consumption

	AL140	AL145
In standby mode		
– Handset in charging cradle	approx. 1.0 W	approx. 1.2 W
– Handset out of charging cradle	approx. 0.8 W	approx. 1.0 W
During a call	approx. 1.0 W	approx. 1.2 W

General specifications

DECT standard	is supported
GAP standard	is supported
Range	up to 300 m outdoors up to 50 m indoors
Base station power supply	230 V ~/50 Hz
Environmental conditions in operation	+5° C to +45 °C; 20% to 75% humidity

Care

Wipe the base station, charging cradle and handset with a **damp** cloth (do not use solvent) or an anti-static cloth.

Never use a dry cloth as it can cause static.

Contact with liquid




If the handset has come into contact with liquid:

1. **Switch off the handset and remove the battery pack immediately.**
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (not in a microwave, oven etc.).
4. **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Questions and answers

If you have any questions about using your phone, visit us at www.siemens.com/gigasetcustomer care at any time. The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears in the display.	The handset is not turned on. Battery pack is flat.	Press the end call key  for approx. 5 seconds or place the handset in the base station. Charge/replace the battery pack (page 3).
No reaction to key press.	The keypad lock is activated.	Press the hash key # for approx. 2 seconds (page 1).
No wireless connection to the base station, Base flashes in the display.	The handset is outside the range of the base station. The handset is not registered. The base station is not turned on. Cords not routed correctly.	Move the handset closer to the base station. Register the handset (page 3). Check the power connector at the base station (page 2). Check cord routing (page 2).
You cannot hear a ringer/dialling tone from the fixed network.	The phone cord supplied has not been used or has been replaced by a new cord with the wrong jack connections.	Please always use the phone cord supplied or ensure that the jack connections are correct when purchasing from a retailer (page 2).

Problem	Cause	Solution
Error tone sounds after system PIN prompt. PIN forgotten.	You have entered the wrong system PIN.	Reset the system PIN to the default 0000. To do this, unplug the mains unit from the mains socket → Press and hold the paging key → Plug the mains adapter in again → Hold the paging key down for at least another 2 seconds and then release. The reset procedure is now carried out. The handsets are de-registered. The calls list is cleared.

Authorisation

This device is intended for analogue phone lines in your network.

Country-specific requirements have been taken into consideration.


We, Siemens Home and Office Communication Devices GmbH & Co. KG, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC. A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address:
<http://www.siemens.com/gigasetdocs>.



CE 0682

Menu tree

Your phone has an extensive range of features. These are offered in the form of menus.

With the phone in **idle status**, press **MENU** (open menu), scroll to the required function and then press **OK** to confirm your choice.

To return to idle status: press and hold key . There are two ways in which you can access a function:

- ◆ Scroll with keys  and .
- ◆ Key in the appropriate digit combination, e.g. **MENU 3 1** to set the date and time.

1 Alarm Clock

1-1	Activation	Activating/deactivating the alarm clock
1-2	Wake-up time	Input format: HHMM

2 Audio Settings

2-1	Ringer Volume	5 levels + "crescendo" available		
2-2	Ringer Melody	2-2-1	External Calls	10 ringer tones available for external calls
		2-2-2	Internal Calls	10 ringer tones available for internal calls
		2-2-3	Alarm Clock	10 ringer tones available for alarm clock
2-3	Advis. Tones	activating/deactivating		
2-4	Battery Low	2-4-1	Off	Tone when battery pack is almost flat: never always only during a call
		2-4-2	On	
		2-4-3	During Call	

3 Settings

3-1	Date/Time	Enter date (DDMMYY format), then time (HHMM format)				
3-2	Handset	3-2-1	Language	Set the display language		
		3-2-2	Auto Answer	Activate/deactivate auto answer		
		3-2-3	Register HS	Manually register the handset		
		3-2-4	Reset Handset	Reset the handset		
3-3	Base	3-3-2	System PIN	Change system PIN (default is 0000)		
		3-3-3	Base Reset	Restore factory settings (system PIN does not change; handsets are deregistered)		
		3-3-4	Listening in	Activate/deactivate the function		
		3-3-5	Preselection	3-3-5-1	Presel. Number	Network provider dialling code, should be inserted auto-matically before the dialled phone number.
				3-3-5-2	With Preselect	First digits of the dialling codes, should be dialled with preselection.
				3-3-5-3	Without Presel	First digits of dialling codes, should be dialled without preselection.

4 Voice Mail

4-1	Set Key 1 (all devices)	4-1-1	Netw. Mailbx
		4-1-2	Answer Mach.
4-2	Answer Mach.		
4-4	Announcements	4-4-1	Rec announce
		4-4-2	Play announce
		4-4-3	Del announce
4-5	Message Length	4-5-1	Maximum
		4-5-2	30 sec
		4-5-3	60 sec
		4-5-4	120 sec
4-6	Ring Delay	4-6-1	Immediately
		4-6-2	10 sec
		4-6-3	20 sec
		4-6-4	30 sec
		4-6-5	Auto

Assign key **1** with answer machine or network mailbox (in idle status, press and **hold** to dial).

Netw. Mailbx: your network provider's answer machine; must be requested separately. The network mailbox can be displayed if your network provider supports this function and if key **1** has been assigned with the network mailbox.

If there are no new messages, the answer machine accepts a call after **20 seconds**. If new messages are present, the answer machine accepts a call after just **10 seconds**.

Service (Customer Care)

You can get assistance easily when you have technical questions or questions about how to use your device by using our online support service on the Internet at:

<http://www.siemens.com/gigasetcustomer care>

This site can be accessed at any time wherever you are. It will give you 24/7 support for all our products. It also a list of FAQs and answers plus user guides for you to download. You will also find frequently asked questions and answers in the **Questions and Answers** section of this user guide in the appendix.

If the device needs to be repaired, please contact one of our Customer Care Centers:

Abu Dhabi. 97 12 62 23 800
 Argentina 0800-888-9878
 Australia 1300 665 366
 Austria 05 17 07 50 04 (0,065 Euro/Min.)
 Bahrain 97 31 73 11 173
 Belgium 0 78 15 66 79
 Bosnia Herzegovina 033 276 649
 Brazil
 Grande Capitais e Regiões Metropolitanas:
 4003 3020
 (US\$ 0,59)
 Demais localidades: 0800 707 1248
 (US\$ 0,59)
 Bulgaria. 02 873 94 88
 Canada 701-355-3984
 China 0 21 400 670 6007
 Croatia 016 10 53 81 (0,23 Kun)
 Czech Republic 233 032 727
 Denmark. 35 25 86 00
 Dubai 97 14 39 69 944
 Egypt. 202 7623441
 Finland 09 23 11 34 25
 France. 01 56 38 42 00
 Germany. 01805 333 222 (0,14 Euro/Min.)
 Greece 801 1000 500
 Hungary 06 14 71 24 44 (27 Ft)
 Ireland 18 50 77 72 77
 Italy. 199 15 11 15
 Kuwait 96 52 44 4200
 Latvia 7 50 11 18

Lebanon. Digital Technologies SARL
 00961-1240259
 Luxembourg 40 66 61 56 40
 Malaysia. 603 77124304
 Malta +353 21 4940 632
 Mexico. 01 80 07 11 00 03
 Netherlands
 0900-3333102 (0,25 Euro/min.)
 New Zealand 08 00 27 43 63
 Norway 22 70 84 00
 Oman. 96 82 47 09 281
 Poland 0 801 140 160
 Portugal 808781223
 Romania 02 12 04 60 00
 Russia. 8 (495) 228 1312
 Serbia. 01 13 07 00 80
 Singapore 62 27 11 18
 Slovak Republic
 02 59 68 22 66
 Slovenia 0 14 74 63 36 (6,30 Tolar)
 South Africa. 08 60 10 11 57
 Spain 902 103935
 Sweden 08 750 99 11
 Switzerland
 0848 212 000 (0,08 SFr./Min.)
 Taiwan 02 23 96 10 06
 Thailand. 02 722 1118
 Turkey 0 21 64 59 98 59
 Ukraine +380-44-451-71-72
 United Arab Emirates 0 43 66 03 86
 United Kingdom 0 84 53 67 08 12

Please have your record of purchase ready when calling.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.